



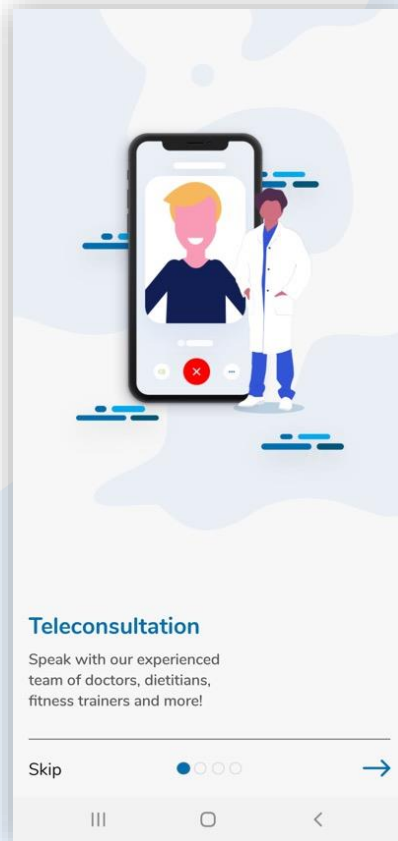
Account Set-up

Setting up your new BetterHealth Account (1/2)

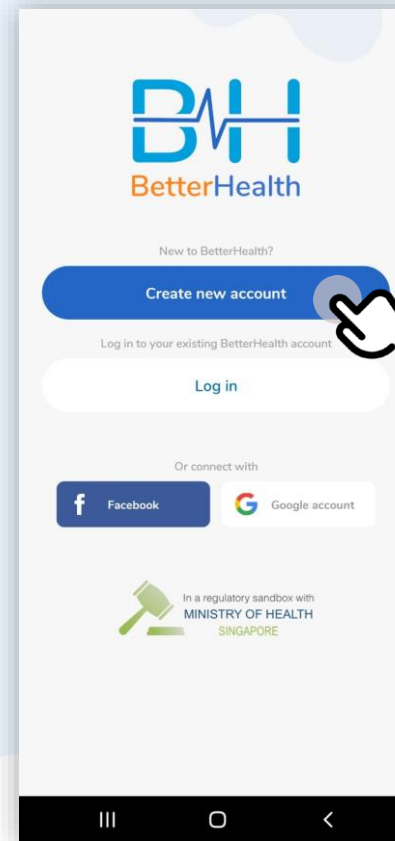
1. Download the BetterHealth App from the App Store / Google Play Store.



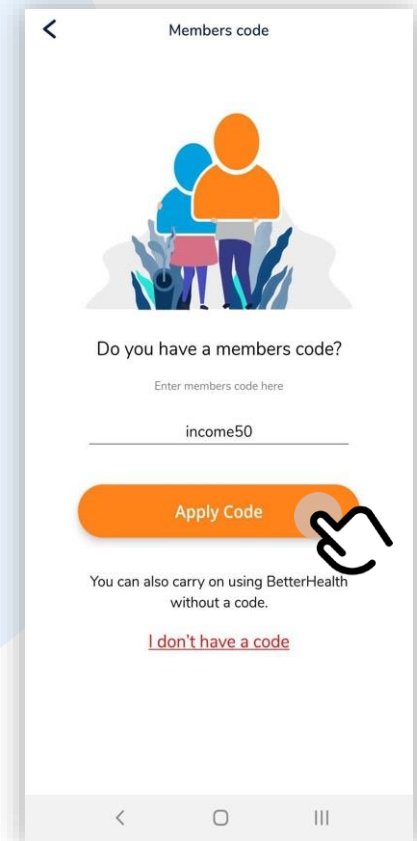
2. View the introduction screens.



3. Select "Create new account".

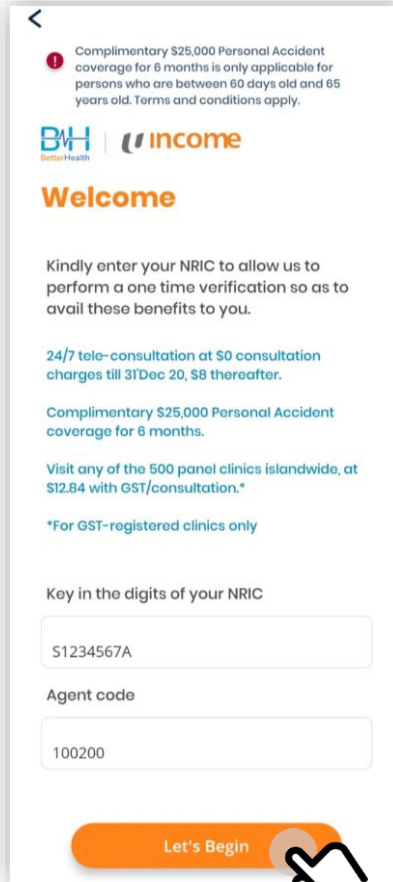


4. Enter "income50" under members code.



Setting up your new BetterHealth Account (2/2)

5. Enter NRIC for validation followed by Agent Code.



Complimentary \$25,000 Personal Accident coverage for 6 months is only applicable for persons who are between 60 days old and 65 years old. Terms and conditions apply.

Welcome

Kindly enter your NRIC to allow us to perform a one time verification so as to avail these benefits to you.

24/7 tele-consultation at \$0 consultation charges till 31 Dec 20, \$8 thereafter.

Complimentary \$25,000 Personal Accident coverage for 6 months.

Visit any of the 500 panel clinics islandwide, at \$12.84 with GST/consultation.*

*For GST-registered clinics only

Key in the digits of your NRIC

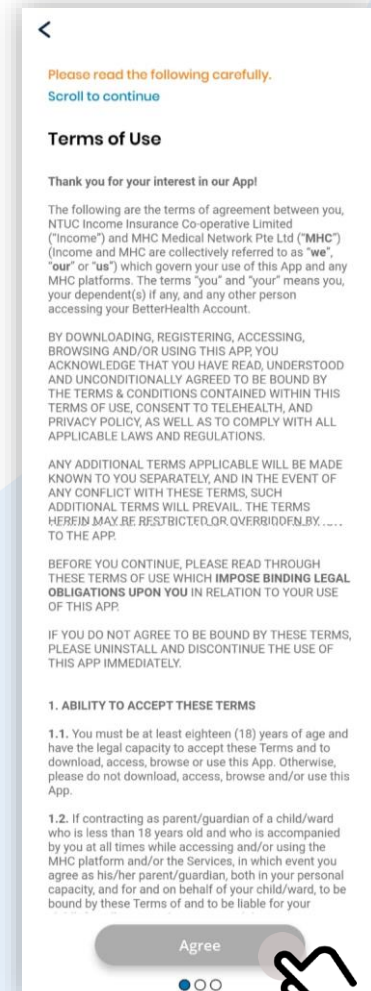
51234567A

Agent code

100200

Let's Begin

6. Agree to Terms of Use, Privacy Policy, Marketing Consent.



Please read the following carefully.
Scroll to continue

Terms of Use

Thank you for your interest in our App!

The following are the terms of agreement between you, NTUC Income Insurance Co-operative Limited ("Income") and MHC Medical Network Pte Ltd ("MHC") (Income and MHC are collectively referred to as "we", "our" or "us") which govern your use of this App and any MHC platforms. The terms "you" and "your" means you, your dependent(s) if any, and any other person accessing your BetterHealth Account.

BY DOWNLOADING, REGISTERING, ACCESSING, BROWSING AND/OR USING THIS APP, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD AND UNCONDITIONALLY AGREED TO BE BOUND BY THE TERMS & CONDITIONS CONTAINED WITHIN THIS TERMS OF USE, CONSENT TO TELEHEALTH, AND PRIVACY POLICY, AS WELL AS TO COMPLY WITH ALL APPLICABLE LAWS AND REGULATIONS.

ANY ADDITIONAL TERMS APPLICABLE WILL BE MADE KNOWN TO YOU SEPARATELY, AND IN THE EVENT OF ANY CONFLICT WITH THESE TERMS, SUCH ADDITIONAL TERMS WILL PREVAIL. THE TERMS HEREIN MAY BE RESTRICTED, OR OVERRIDDEN BY... TO THE APP.

BEFORE YOU CONTINUE, PLEASE READ THROUGH THESE TERMS OF USE WHICH IMPOSE BINDING LEGAL OBLIGATIONS UPON YOU IN RELATION TO YOUR USE OF THIS APP.

IF YOU DO NOT AGREE TO BE BOUND BY THESE TERMS, PLEASE UNINSTALL AND DISCONTINUE THE USE OF THIS APP IMMEDIATELY.

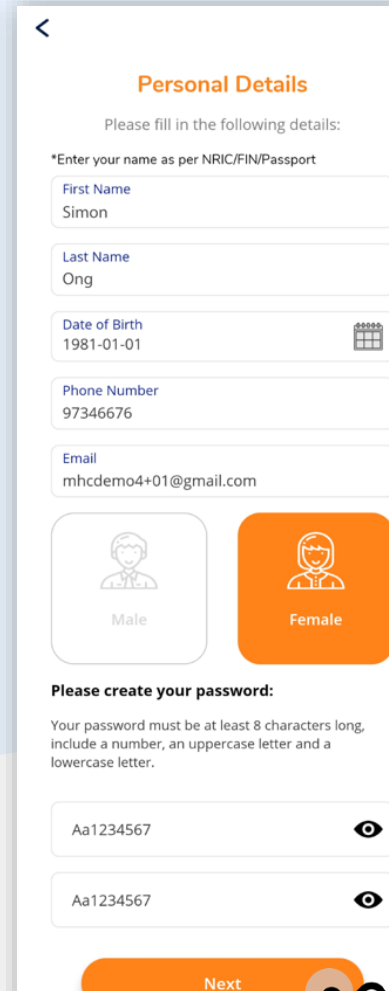
1. ABILITY TO ACCEPT THESE TERMS

1.1. You must be at least eighteen (18) years of age and have the legal capacity to accept these Terms and to download, access, browse or use this App. Otherwise, please do not download, access, browse and/or use this App.

1.2. If contracting as parent/guardian of a child/ward who is less than 18 years old and who is accompanied by you at all times while accessing and/or using the MHC platform and/or the Services, in which event you agree as his/her parent/guardian, both in your personal capacity, and for and on behalf of your child/ward, to be bound by these Terms of and to be liable for your

Agree

7. Complete your personal details.



Personal Details

Please fill in the following details:

*Enter your name as per NRIC/FIN/Passport

First Name
Simon

Last Name
Ong

Date of Birth
1981-01-01

Phone Number
97346676

Email
mhcdemo4+01@gmail.com

Male Female

Please create your password:

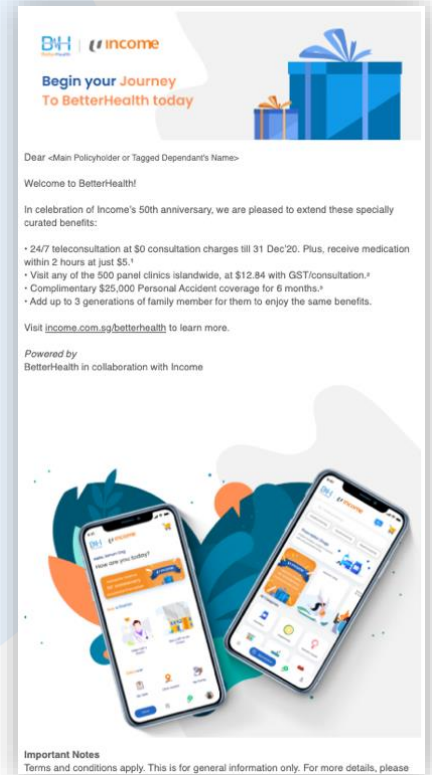
Your password must be at least 8 characters long, include a number, an uppercase letter and a lowercase letter.

Aa1234567

Aa1234567

Next

8. Receive Welcome email.



BH | income

Begin your Journey To BetterHealth today

Dear «Main Policyholder or Tagged Dependent's Name»

Welcome to BetterHealth!

In celebration of Income's 50th anniversary, we are pleased to extend these specially curated benefits:

- 24/7 teleconsultation at \$0 consultation charges till 31 Dec'20. Plus, receive medication within 2 hours at just \$5.*
- Visit any of the 500 panel clinics islandwide, at \$12.84 with GST/consultation.*
- Complimentary \$25,000 Personal Accident coverage for 6 months.*
- Add up to 3 generations of family member for them to enjoy the same benefits.

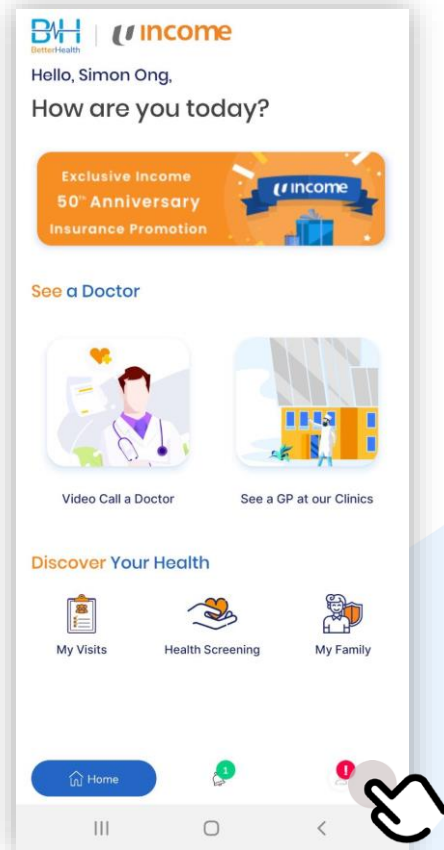
Visit income.com.sg/betterhealth to learn more.

Powered by
BetterHealth in collaboration with Income

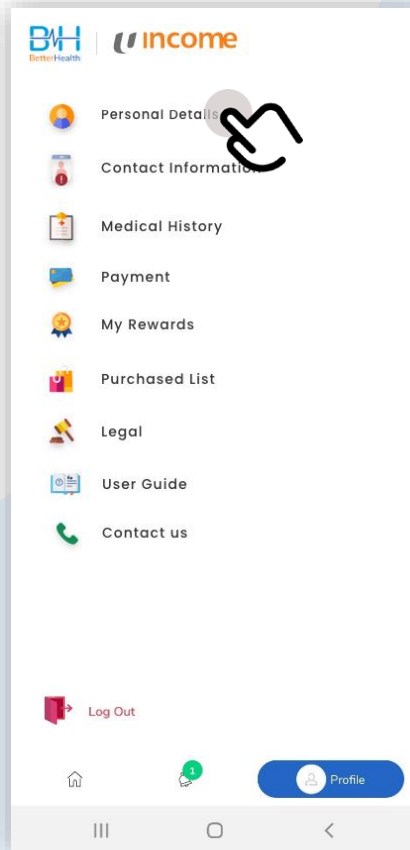
Important Notes
Terms and conditions apply. This is for general information only. For more details, please

ID Card

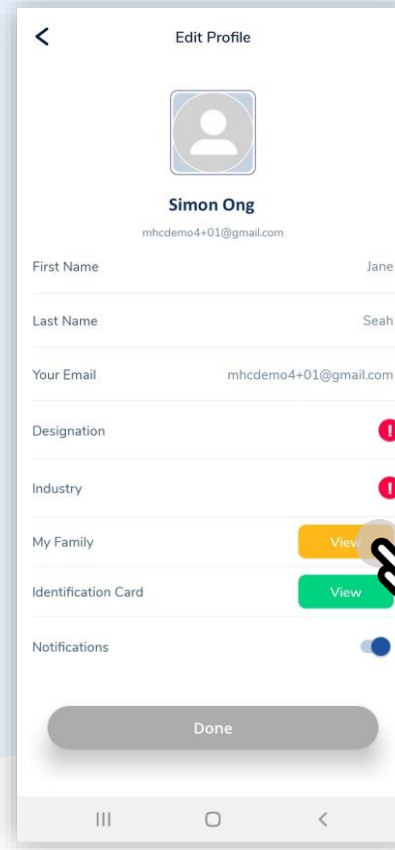
1. Select "Profile".



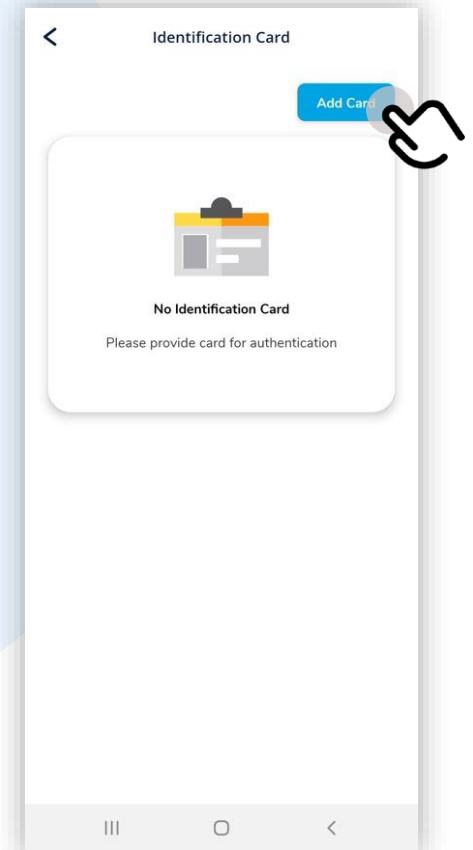
2. Select "Personal Details".



3. Select "View" at Identification Card.



4. Select "Add Card".



ID Card

5. Select type of identification and submit.

Identification Card

Identity Verification

It is important that we verify your Identity in order to safeguard your Information. This is a regulatory requirement by law.

NRIC / FIN

Foreigner

Submit

6. Capture image or upload image from Gallery.

Identification Card

NRIC

Please fill in your NRIC/FIN

NRIC/FIN
S7567499F

Please upload an image of the front of your NRIC/FIN.

From Gallery

From Camera

This information is required for doctor's verification during a teleconsultation.

Submit

7. Identification card added successfully.

Identification Card

Update Card

1597499504151.jpeg Remove

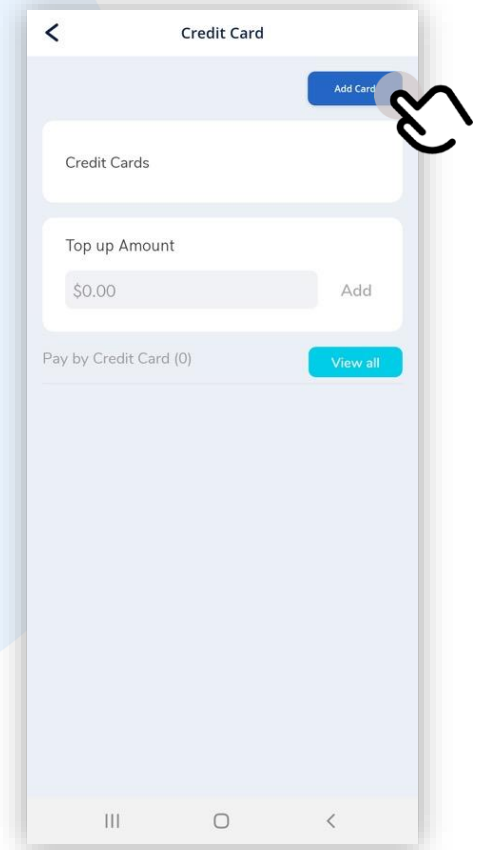
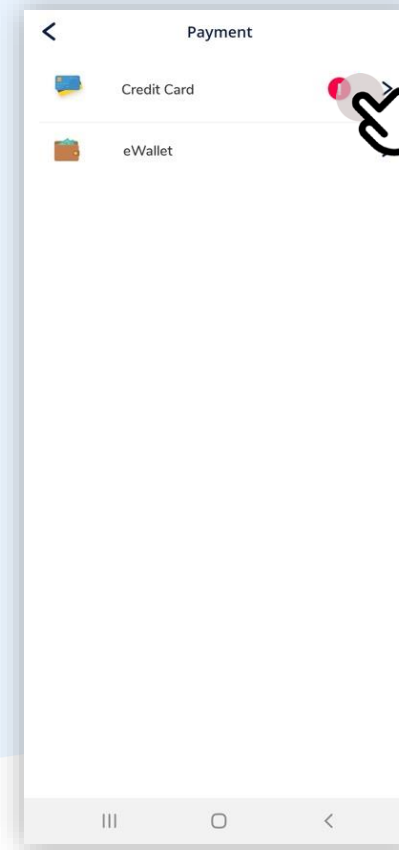
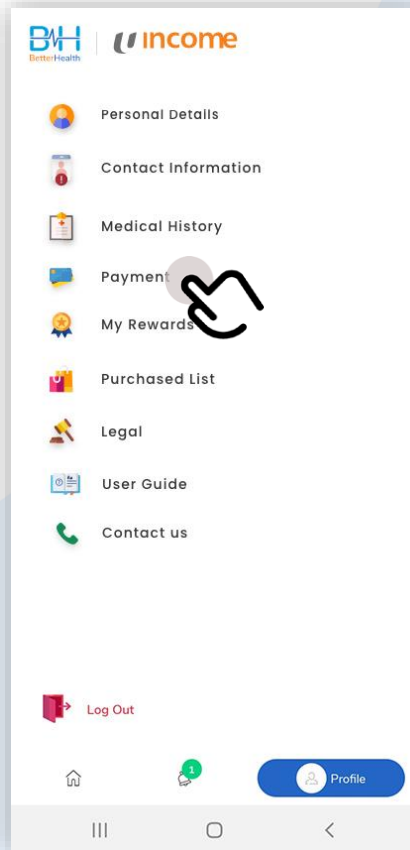
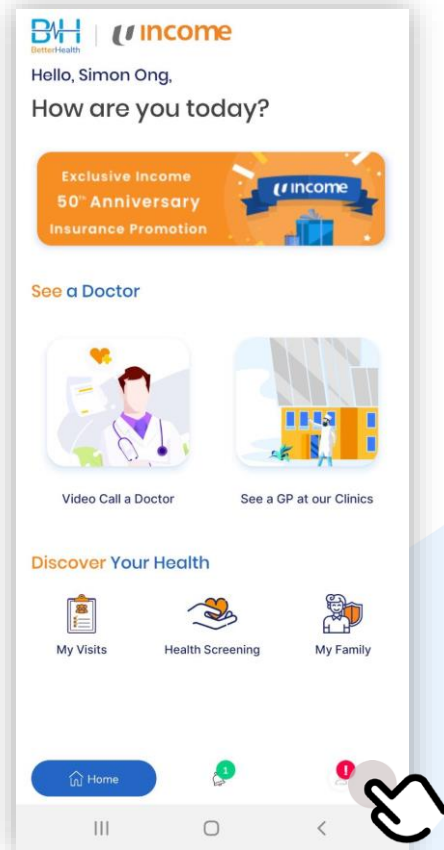
Payment Method (1/2)

1. Select "Profile".

2. Select "Payment".

3. Select "Credit Card".

4. Select "Add Card".



Payment Method (2/2)

5. Enter Card details.

Credit Card

Payment Method

Please add a payment method:

Card Number
4242 4242 4242 4242 VISA

Name On Card
Simon Ong

Expiry Month
June

Expiry Year
2023

CVC
111

☐ Make default

Add card

A hand icon is pointing to the 'Add card' button.

6. Credit Card added successfully.

Credit Card

Add Card

Credit Cards

VISA •••• •••• •••• 4242 ✓ Remove

Top up Amount

\$0.00 **Add**

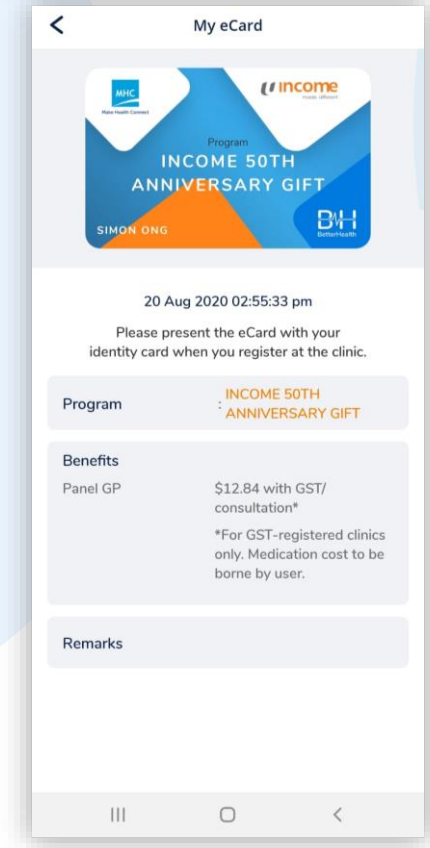
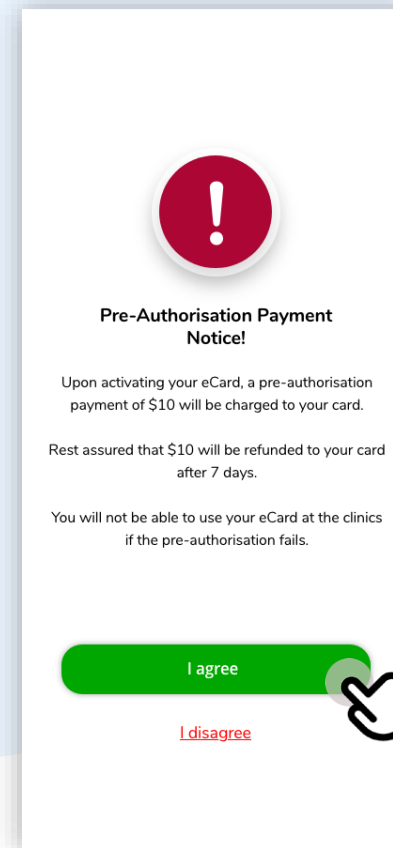
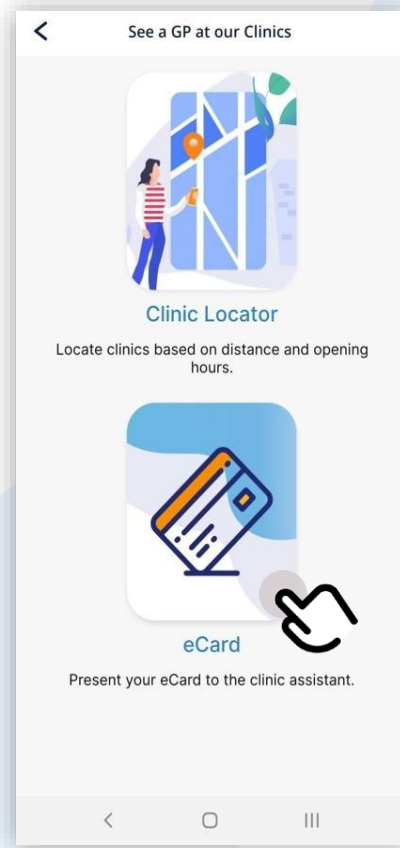
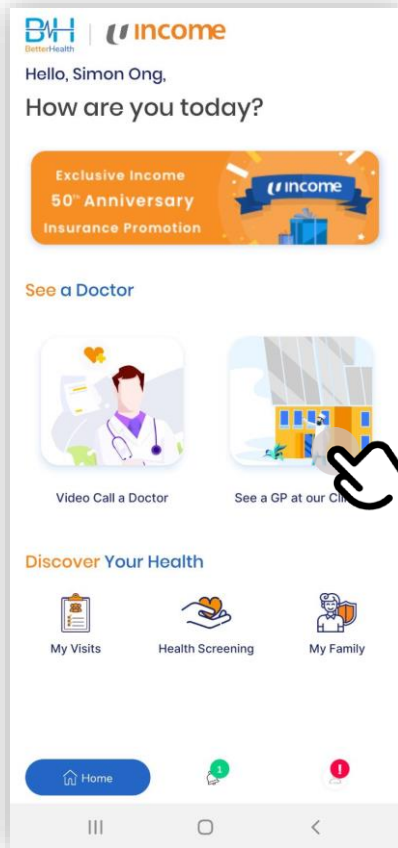
Pay by Credit Card (0) **View all**

1. Select "See a GP at our Clinic".

2. Select "eCard".

3. Agree to Pre-authorisation Payment Notice.

4. Present eCard at GP clinics.

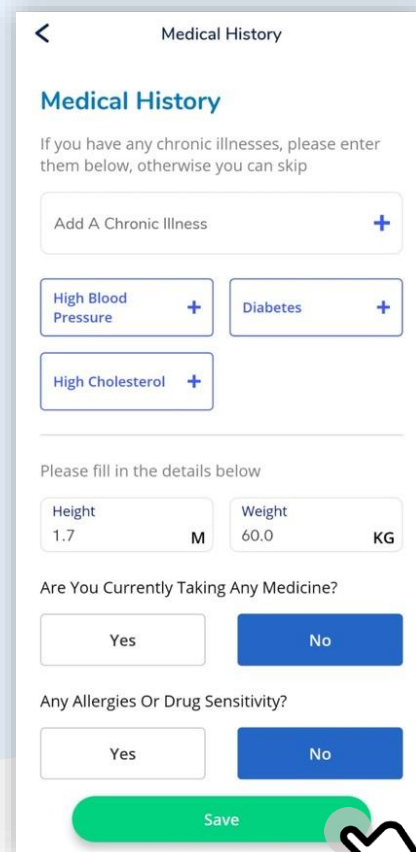
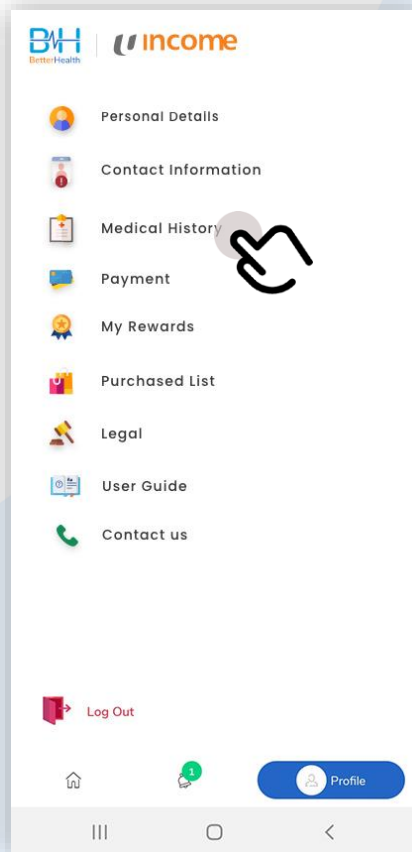
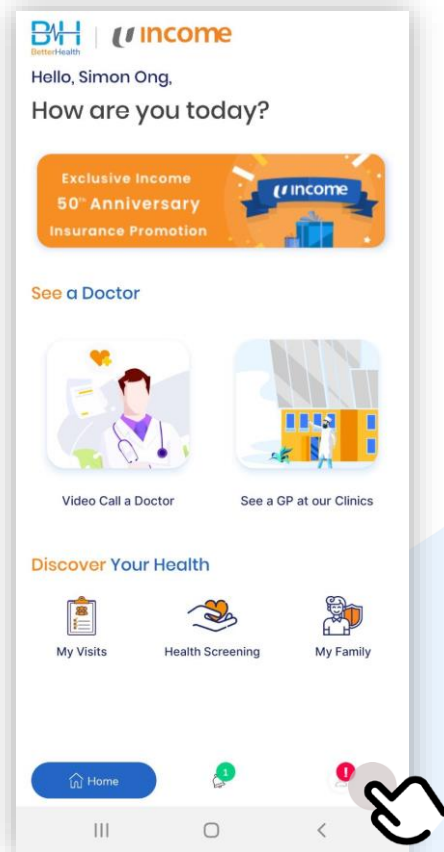


Medical History

1. Select "Profile".

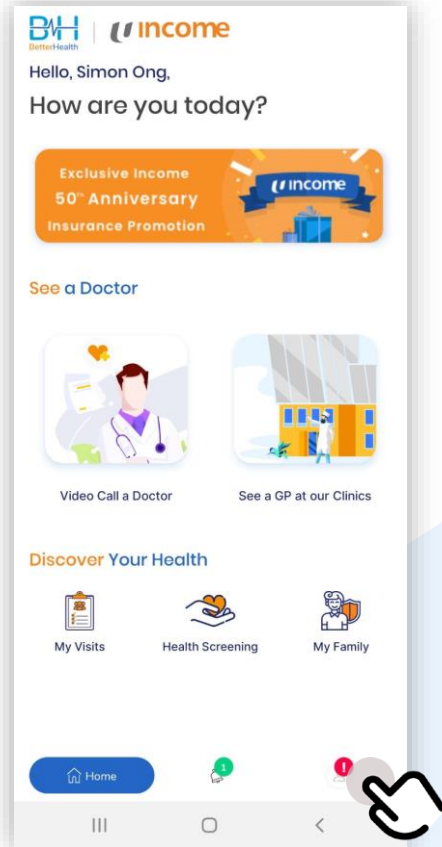
2. Select "Medical History".

3. Enter Medical History and save.

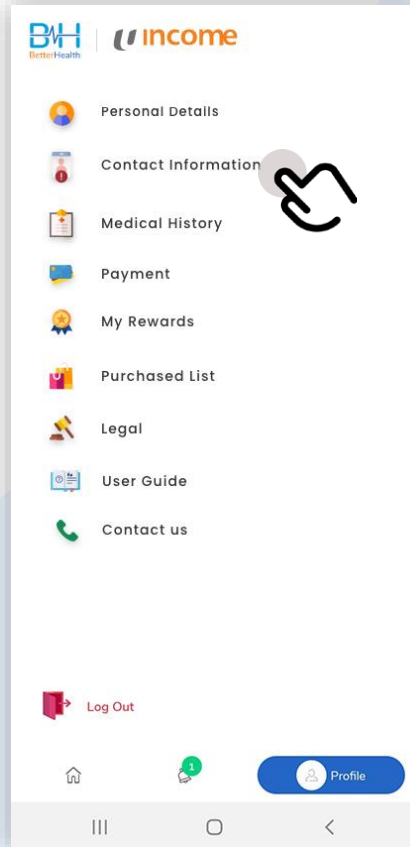


Emergency Contact

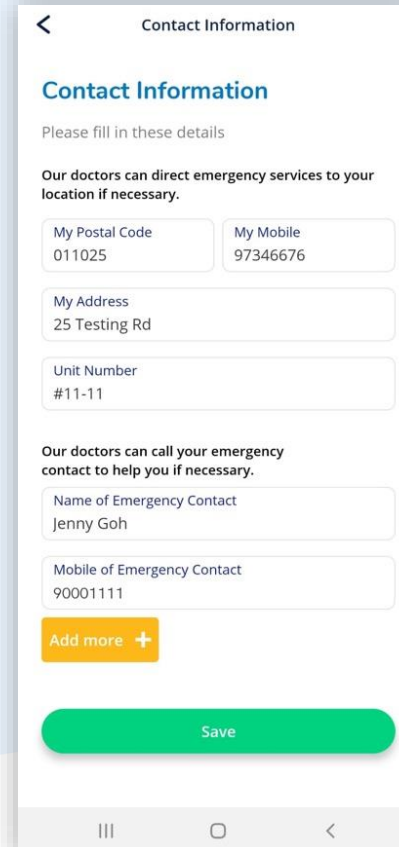
1. Select "Profile".



2. Select "Contact Information".

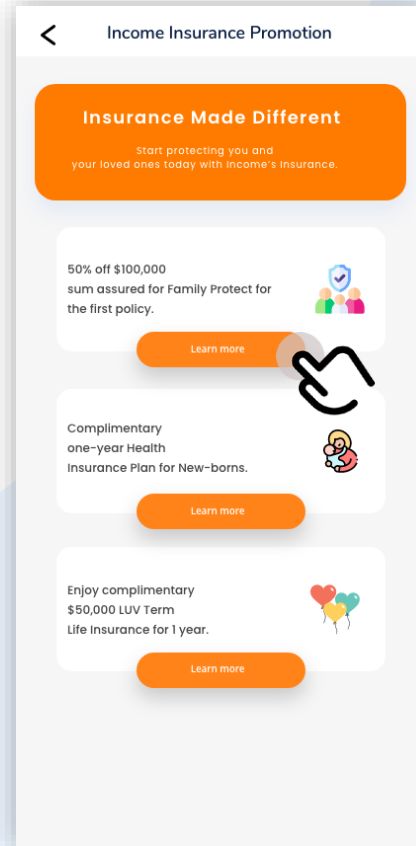
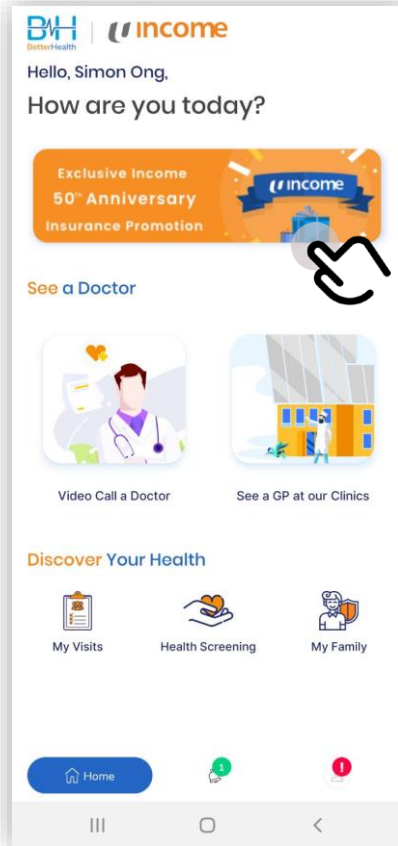


3. Complete contact information.



Income50 Promotions

1. Click on Income50 Banner.
2. Learn more about Income's Promotions.

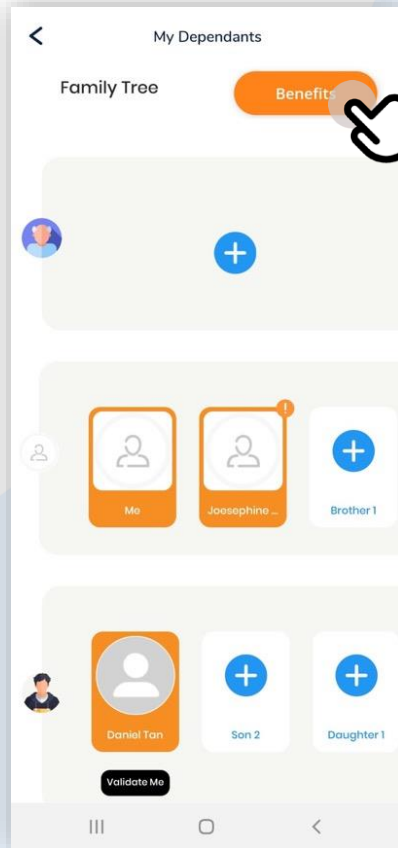
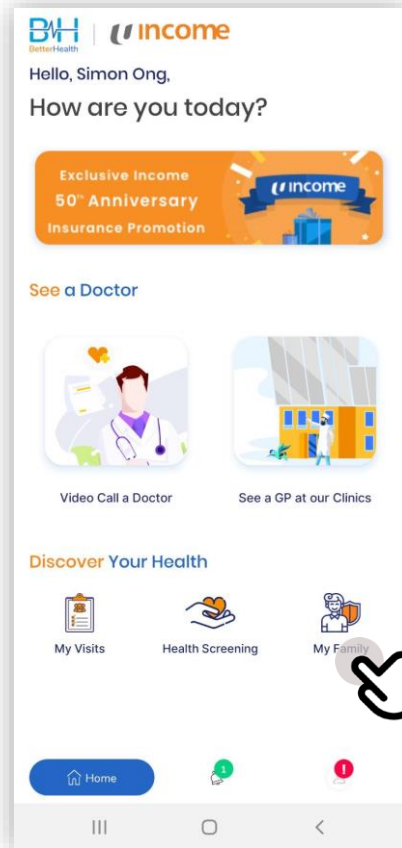


Income50 Benefits

1. Select "My Family".

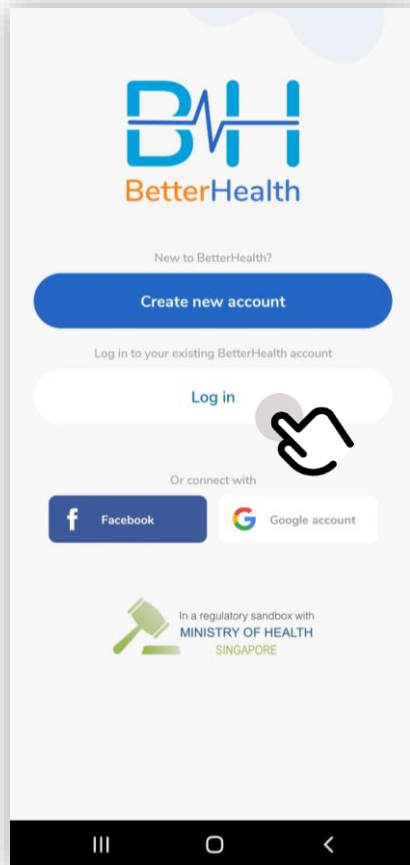
2. Select "Benefits" to view details.

3. Benefits information is available here.

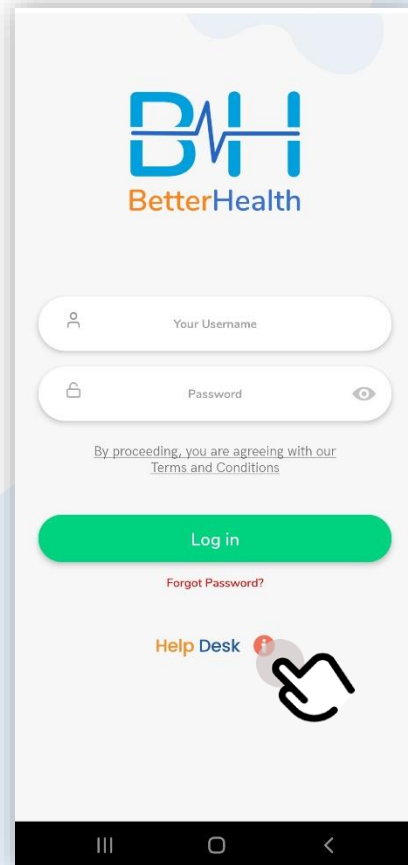


Contact Us (Before Logging in)

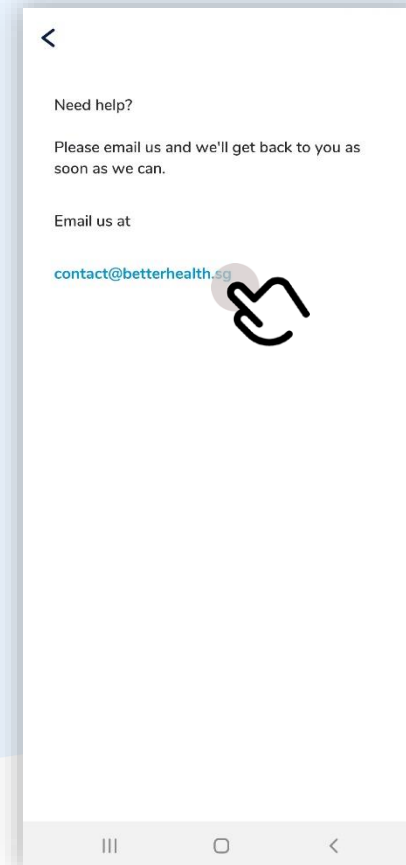
1. Select "Log In".



2. Select "Helpdesk".



3. Send an email enquiry for assistance.



Contact Us (After Logging in)

1. Select "Profile".

2. Select "Contact Us".

3. Send an email enquiry for assistance.

